

Privacy Policy

Last updated: 2025-06-30

At Bamba, we respect your privacy and are committed to protecting your personal information. This policy explains, in simple terms, how we handle your data.

What information we collect

- Basic contact details (name, email, phone, address)
- Identification details (such as ID number) when required by law
- Financial information (for payments, accounts, or investments)
- Information you provide when you use our services or contact us

How we use your information

We use your personal data to:

- Provide our financial services
- Meet legal and regulatory requirements (such as anti-money laundering rules)
- Communicate with you about your account or our services
- Improve our products and customer experience

Sharing your information

We only share your data with:

- Authorities when required by law
- Trusted partners who help us deliver our services (such as banks or IT providers)

We never sell your personal information.

How long we keep it

We keep your data only as long as necessary to provide services and comply with legal obligations. After that, we delete or anonymize it.

Your rights

You have the right to:

- Access the personal data we hold about you
- Ask us to correct or delete your data
- Object to certain uses of your data
- File a complaint with your local data protection authority

Keeping your data safe

We use security measures to protect your personal information from unauthorized access, loss, or misuse.

Contact us

If you have questions about this policy or your data, please contact us:

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